

Eligible Recipients

What is an Eligible Recipient?

Eligible Recipient is the term used to describe an organisation that qualifies to receive citizenship licenses through the Registered Refurbisher program. Eligible Recipients include:

- Eligible Charitable Organizations
- Eligible Academic Users
- Specially Approved Recipients

Is there a list of organizations that qualify as Eligible Recipients?

No. A definition of an eligible recipient is given in the program agreement and members of the program have access to a Program Guide that explains these definitions in more detail. If you have a question about whether a specific organisation qualifies after reading the definition of Eligible Recipients in the agreement, please contact the customer service centre for that region.

The program agreement can be downloaded for review from the online application page which also includes contact information.

What are Specially Approved Recipients?

Especially Approved Recipients are projects, programs or groups of recipients that Microsoft has specifically approved to be eligible for citizenship licenses. If you are working with an educational or community group that are not currently eligible but that you feel could be supported by this program, please contact us. We will explain how to obtain approval for specially approved recipients.

Are individuals eligible to receive citizenship licenses?

Yes, provided they are Qualified Individuals participating in a Technology Access Programme (TAP).

What is a Technology Access Programme (TAP)?

A TAP is a documented programme run by one of the following:

- A charitable organization that would be considered an Eligible Charitable Organisation as defined in the program agreement.
- An academic organization that would be considered an Eligible Academic User as defined in the program agreement.
- A national, state/provincial or local government agency that distributes refurbished computers.
- An International Governmental Organization (IGO).

What types of individuals are considered Qualified Individuals for TAPs?

Qualified Individuals are individuals that meet one or more of the following criteria:

- in a community with limited access to technology, and
- registered with a disability, or a member of a low income family. Examples of ways to identify low-income include those:
 - receiving state benefits based on need
 - receiving aid from an International Governmental Organization (IGO)
 - in a country defined as a low-income economy by the World Bank

Can other individuals that are not part of a TAP use a program license on a PC at home?

Yes. A PC preinstalled with a citizenship license can be used in any location (subject to applicable laws, such as those regarding exports-imports). However, if it is to be used by an individual that is not part of a TAP, ownership of the PC and the citizenship licence must remain with the organisation that qualifies as an Eligible Recipient.

For example, a charitable non-profit organisation may receive PCs preinstalled with citizenship licenses and then loan them to their clients for use at home.

Do all Eligible Recipients qualify for all citizenship products?

No. Microsoft Office may only be supplied to Eligible Charitable Organizations and Specially Approved Recipients. Eligible Academic Users are not eligible for Citizenship Office Products.

Eligible Academic Users may receive PCs preinstalled with citizenship licenses for Windows XP Professional only. Microsoft Office 2007 may not be preinstalled on PCs for Eligible Academic Users. Microsoft's Partners In Learning program and the Academic Open licensing program provide cost-effective ways for educational establishments to obtain Microsoft Office and many other products. The following web sites will be helpful.

- Partners In Learning: <http://www.microsoft.com/education/pil>
- Microsoft Education web site: <http://www.microsoft.com/education>